



Position Title	Associate
Location	North York
Reporting To	Portfolio Manager
Job ID	NY - 003
Position Overview	<p>To provide support to a high net worth investment management team. The Associate will be responsible for reporting and analysis.</p>
Duties and Responsibilities	<ul style="list-style-type: none">• Support the Portfolio Manager in general administrative duties in the management of client accounts• Prepare client reviews, reports and spreadsheets on request and on a consistent basis• Request information and documentation from clients in order to open accounts and keep client files up to date• Maintain administrative liaison with the different operations departments• Type memos, letters and documents• Act as contact person for clients concerning products, procedures and policies of the Firm• Notify Portfolio Manager of tender offers, redemptions and reimbursements etc.• Follow up on client trades and transactions to ensure proper settlement and delivery by informing the appropriate departments to take the necessary measures• Monitor all pending transfers to ensure completion on a timely basis
Qualifications	<ul style="list-style-type: none">• Proficient in English, oral and written• Proficient with Microsoft Office Suite, with superior skills in Excel• Organizational skills and ability to prioritize• Ability to work under pressure• Autonomy, initiative and attention to detail• Good knowledge of investment accounts and operations (RRSPs, TFSAs, RESPs and non-registered accounts)• Excellent phone and e-mail etiquette, delivering high standards of customer service• Ability to balance time pressures and deadlines with conflicting demands• Experience in the financial sector is a must
Education	<ul style="list-style-type: none">• University degree or College diploma is a must• The completion of the Canadian Securities Course and Conduct and Practice Handbook is an asset• Registered as Investment Representative (IR) with IIROC is an asset